



RO Number:		
	Best Patient	
Patient Name:	Contact Number: ()	

You are joining millions of patients¹ who have already used V.A.C.[®] Therapy! Congratulations, your doctor has prescribed the most widely used and well published negative pressure wound therapy device².

1 While you're USING Therapy

- Keep V.A.C.® Therapy on as directed by your doctor.
- Follow safe use and care instructions found in the Therapy Information Guide.
- Download the MyWoundHealing[™] Mobile App using the QR code to the right to easily reorder supplies, watch troubleshooting videos and track your wound healing progress.
- You can also find important information at MyWoundHealing.com

Important Resources and Contacts

General Questions: 1-800-275-4524

Order Supplies: 1-800-275-4524, option 2, then dial ext. 49332

24/7 Technical Support: 1-800-275-4524, option 3. Help with V.A.C.® Therapy unit such as changing full canister, charging the unit, therapy alarms, troubleshooting dressing applications or questions regarding safety. Reach out to your health care provider managing your V.A.C.® Therapy for any questions directly related to your therapy.



Don't run out of supplies.

To allow time for shipping, when you open your last box of dressings or canisters, please order more through the MyWoundHealing™ App or call 1-800-275-4524, option 2, then dial ext. 49332.

2 When you're FINISHED with Therapy

The V.A.C.® Therapy system is a rental unit. It must be returned to 3M at the completion of your therapy.

Return the V.A.C.® Therapy Unit to 3M at no cost to you!

- 1. Disposable items (e.g., tubing, connectors, clamps, canisters, dressings, booklets, fabric carrying case), whether used or unused, should not be returned to 3M. Please discard per state, local, regional and national laws and provisions. Discarding used canisters with household waste could violate hazardous waste laws. Your healthcare provider can help with this information.
- 2. Place the 3M™ ActiV.A.C.™ Therapy Unit and power cord into the black hard case.
- 3. Place the case into the blue shipping bag. The prepaid shipping label comes attached to the blue shipping bag.
- 4. Drop off at your local shipping location using the pre-paid label, at no cost to you. If you are unable to drop off at your local courier shipping location, please contact 3M at 1-800-275-4524, option 2, then dial ext. 45995# 24/7 and 3M will coordinate the return. Do not call the shipping courier directly as this may result in you being charged.

Download Free App

Download the MyWoundHealing™ App from the Apple or Google Play App stores today for free.



Or visit: MyWoundHealing.com

Watch Return Video

Watch the Return video for complete instructions.



Go to youtube.com and search "activ.a.c. return".

3M Company

2510 Conway Ave St. Paul, MN 55144 USA

Phone 1-800-275-4524 (NPWT products)

1-800-228-3957

Web 3M.com/medical

NOTE: Specific indications, contraindications, warnings, precautions, and safety information exist for these products and therapies, some of which may be Rx only. Please consult a clinician and product instruction for use prior to application.

- https://hostedvl202.quosavl.com/domains/kci/qb/doc/f4jt5ve2gaekv53mjvst360jgo Bardy, S. Cumulative NPWT Wounds 2015. Data on File. 2016.
- 2. Data on file. 04.14.21 Percentage of V.A.C.® Therapy vs Competition articles. Registry. 2021.
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