

3M™ 360 Encompass™ System platform

- Advanced, integrated revenue cycle management system for facility inpatient, outpatient, professional services and clinics
- CAC, CDI, quality metrics, prebill review, auditing and analytics in one platform
- Powered by 3M's grouper and reimbursement logic, combined with NLU and 3M's advanced clinical intelligence

A decade of innovation. A future of transformation.

For more than 10 years, thousands of hospitals across the U.S. have used 3M to automate coding workflows, using our expert guided artificial intelligence (AI) to realize both cost and time saving benefits.

The 3M 360 Encompass platform includes comprehensive workflows and automation for facility coding, professional services coding, CDI and audit solutions, as well as integration with computer-assisted physician documentation (CAPD) workflows.

Coding and CDI teams can adapt to new technologies, monitor performance, build coding and CDI competencies, and improve business processes with the aid of 3M's consulting services.

The quest to reduce costs while protecting quality

Now more than ever, hospitals need a technically advanced and tightly integrated revenue cycle management system. It's the best foot forward against shrinking reimbursements, qualified coder shortages and changing government regulations. So, how can hospitals simultaneously reduce costs, remain compliant and protect — or even enhance — the quality of patient care?

With the introduction of computer-assisted coding (CAC) in 2012, 3M has built a robust platform covering key layers of the revenue cycle business. As our client's technology needs progress, so does 3M 360 Encompass. Today, the platform is an evolving collection of revenue cycle management modules that work together to help health care organizations stay in control of cost, compliance and quality. Modules include:

- **3M™ 360 Encompass™ Computer-Assisted Coding (CAC)** — Computer-assisted and automated workflows for facility inpatient and outpatient.
- **3M™ 360 Encompass™ Clinical Documentation Integrity (CDI)** — Computer-assisted and automated CDI workflows.
- **3M™ 360 Encompass™ Professional System** — Computer-assisted coding for professional services inpatient, outpatient or clinics.
- **3M™ 360 Encompass™ Audit Expert System** — Inpatient prebill review and code auditing workflows.
- **3M™ M*Modal CDI Engage One™*** — AI-powered, cloud-based clinical intelligence embedded into physician and CDI workflows.
- **3M consulting and advisory services**** — Comprehensive portfolio of services for technology adoption, performance monitoring, education and more.
- **3M™ 360 Encompass™ Autonomous Coding System** — Zero touch, autonomous coding workflow for qualified visits. Semi-autonomous workflow for visits that don't pass criteria or are selected for quality assurance (QA) review.

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Coding and CDI teams: A united front

Once siloed and unaligned, coding and CDI teams are now a force to be reckoned with. Working concurrently in one system, 3M 360 Encompass eliminates silos, reduces rework and fosters collaboration and insights across care settings. Coders can rely on 3M 360 Encompass for coding excellence and top features for optimal auto-suggestions. CDI staff can count on the system to surface quality indicators to help drive complete and accurate clinical documentation.

Confident and compliant coding automation

3M's latest and deepest iteration of expert-guided clinical AI uses neural network models to read, process, code and complete outpatient medical visits ready for the next step in the billing process, without human intervention, allowing coders to focus their expertise on more complex cases. When complex visits don't meet predefined confidence thresholds, the system activates a semi-autonomous workflow and coders are given context to understand why the visit didn't qualify. This, along with CAC, evidence view and other familiar features, creates a complete solution.

Close the gaps with 3M consulting services

Our 3M technology is backed by a team of consultants with specialized credentials and decades of health care experience. Our consultants provide analysis and data informed recommendations, in addition to personalized support, education, training, workflow redesign and supplemental staffing.

On-premises or in the cloud

Utilizing the power of the **3M™ Cloud Platform**, all the same features available for 3M 360 Encompass on-premises can now be delivered in the cloud. The agility offered by cloud solutions can help organizations shift focus away from time consuming IT maintenance and delivery, and more on business outcomes. Organizations can decrease total cost of ownership in areas such as hardware, software, maintenance and support. This secure and flexible option is integrated with other 3M solutions.

Call today

For more information on how 3M products and services can assist your organization, contact your 3M sales representative, call us toll-free at **800-367-2447**, or visit us online at **www.3M.com/his**.



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*3M CDI Engage One integrates with components of 3M 360 Encompass System platform.

**Consulting services apply to certain products within the platform. Refer to your 3M representative for specific information.

Powerful components

3M develops features and functionality that can be used across the 3M 360 Encompass platform, based on licensing. These features expand the confines of traditional roles and locations, bringing teams together to work from one source, in one common system. Some of these expanded features and capabilities include:

- Expert clinical content driven by AI
- Proven grouping and reimbursement methodologies
- Auto-suggested coding and CDI workflows
- **3M™ Enterprise Analytics** with CDI and health information management (HIM) leader dashboards
- **3M™ Enterprise Workflow**, cloud-based views and worklists to manage the entire enterprise
- **3M™ Advanced Code Sequencing** for optimized sequence between the limit of 25 diagnosis codes
- **3M™ Single Path Coding** for outpatient facility and professional coding to be done in one setting, by one coder
- Worklist prioritization for both CDI and coding teams
- Concurrent coding to establish a working diagnosis related group (DRG) and continue to update the code set through final coding
- Custom edits to create unique edits that fit every need
- **3M™ Code Confidence** auto-drops historically high precision auto-suggested codes into **3M™ Coding and Reimbursement System (CRS)**
- **3M™ Advanced CDI Prioritization** automates and customizes logic to identify high priority cases and opportunities

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