

3MSM CodeCompleteSM Services

- Access credentialed coders to help process medical records, reduce accounts receivables, facilitate billing and meet compliance goals
- Receive remote coding services on a permanent basis, on-demand or for backlog
- Obtain operation reports through an interactive dashboard that tracks productivity, volume, audit trails and turnaround time

The 3M advantage

3M CodeComplete Services provide a full-service, outsourced coding solution comprised of a talented team of certified coders who perform medical and surgical coding for technical, multi-specialty E&M and other professional services.

With 3M CodeComplete, organizations can have on average a 48-hour turnaround time for processing their medical records. In addition to improved coder productivity, clients can also save through reductions in turnaround time, denials and days in A/R.

The challenge

Is your organization experiencing a shortage of certified coders? Do you ever have short-term staffing challenges due to illnesses, vacations or unplanned absences? Is your backlog out of control? Many organizations are having difficulty filling the demand for certified coders. These staffing shortages can result in coding delays and inaccuracies that cost organizations millions of dollars.

The 3M solution: Certified coders at the ready

3M CodeComplete Services is a full-service, outsourced solution for the coding challenges that healthcare organizations face. 3M CodeComplete offers a range of coding workflow and multiple data access options to match the needs of your organization.

This flexible service allows you to build your business without adding onsite staffing or handling the hassles of hiring, training and managing coders. 3M CodeComplete clients also have the option of including additional services such as PQRS documentation, auditing, custom reports, and coding comparisons by physician, site or specialty.

Flexibility to meet your needs

Clients can choose to have our certified coders work within their coding systems, use the 3MSM CodeAssistSM System or even process scanned records. Our goal is to find a solution that fits your timing and volume needs. 3M CodeComplete per-report pricing can help provide value and drive ROI.

3MSM CodeCompleteSM Services

Automate your billing with computer-assisted coding

Leverage 3M's proprietary natural language processing (NLP) technology to provide outpatient coding and clinical documentation review. Data entry can be automated with outbound interfaces to most billing systems, helping eliminate paper-based workflows and associated errors.

With the **3MSMCodeAssistSM System**, the 3M CodeComplete team adheres to a coding-compliant workflow. 3M NLP technology in 3M CodeAssist supports physician documentation review and medical code assignment. NLP can be more consistent in its identification of medical facts than human coders and also help medical coders provide more consistent coding results.

Benefits of remote coding

- Provides coding staff to meet seven-day coding and bill-drop goals
- Coding support without hiring FTEs
- Helps reduce coding staff management and training
- Compensates for staffing shortages, turnover and facility cost issues
- Multiple options for accessing your facility's EHR
- Interfaces with the major coding software systems available on the market today

Call today

For more information on how 3M software and services can assist your organization, contact your 3M sales representative, call us toll-free at **800-367-2447**, or visit us online at **www.3M.com/his**.

Specialized expertise

- Diagnostic radiology
- Vascular interventional radiology
- Cardiology
- Emergency/Urgent care
- Evaluation and Management (E&M) multi-specialty
- Outpatient and general surgery
- Orthopedics
- Pathology
- Pediatrics
- Family medicine

Operational excellence

- Account management and customer support
- Operates on a 24/7 coding cycle
- Experience in A/R and backlog prevention
- Access to 3M's up-to-date coding resources
- All coders successfully complete 3M's development and training program
- HIPAA-compliant



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www.3M.com/his

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